



● **PRESS RELEASE**

9 November 2017

for Immediate Release

BANK MUAMALAT ANNOUNCES SIX-MONTH MORATORIUM RELIEF FOR CUSTOMERS AND STAFF AFFECTED BY FLOODS IN PENANG AND KEDAH

Kuala Lumpur, 9 November 2017 – Bank Muamalat Malaysia Berhad (Bank Muamalat) has put into immediate effect a six-month moratorium relief, based on the merit of the case, on various financing and financing products, in an effort to assist our customers and staff who have been affected by the floods in Penang and Kedah.

The six-month moratorium relief would be applicable to all secured banking facilities, including home financing and business premises financing for individual and enterprise/commercial customers.

Charges would also be waived for debit card replacement, statement request or replacement of mutilated passbook/bankers' cheques, and fixed term account-i certificates.

Dato' Haji Mohd Redza Shah, Chief Executive Officer, Bank Muamalat said, "The management and staff of Bank Muamalat are truly touched by the flooding in Penang and Kedah. With this moratorium relief, we hope that it will ease the burden of our customers and staff. Our branches in these areas have remained open to enable customers to fulfill their banking needs. We are closely monitoring the situation and we pray that the situation in the Northern region will return to normal soon."

Customers are advised to call 1-300-88-8787 or visit the nearest branch for further information on the eligibility for the moratorium relief.

Issued by Corporate Communications Department of Bank Muamalat Malaysia Berhad . For further information, please contact Saidatul Leiza Suleiman at leiza@muamalat.com.my or 011 – 3222 6558.

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